

Rechargeable Power Tower

Frequently Asked Questions

How Long Does The Battery Last?

Charge life depends on variables that differ for each user and each situation, so a universal answer is not possible. MooreCo performed real life recharge testing with the following units and below are the results from recharging a unit from 0% to 100% while NOT in use.

Device	Battery	Recharge Cycles
Chromebook Asus C302CA	39 Wh	6.5
iPhone 8	6.96 Wh	38
iPad (5th Generation)	32.9 Wh	7.5
MacBook	41.4 Wh	5

These results were calculated and verified with actual units. Different environments may produce different results, including using the units while charging.

What if I Need More Power?

We offer up to two additional batteries per unit to increase the capacity of the Rechargeable Power Tower. Each battery is the same size as the first, so by adding two, you are tripling the capacity.

What is the Difference Between USB-A and USB-C?

USB-A: USB-A is the most common and popular USB standard, which you can find on virtually any device that uses a USB cable.

USB-C: USB-C is the emerging USB standard. More and more devices are being built to support USB-C to take advantage of its benefits, including more powerful charging and data transfer throughput.



How Long Does it Take to Recharge?

The Rechargeable Power Tower should recharge with the standard single battery in 2.5 hours. Two batteries will charge in about 4.75 hours, and three batteries will charge in about 7 hours.

Can I Charge Devices While the Rechargeable Power Tower Charges?

Yes.

How Can This Unit Be Shipped?

Ground via UPS/FedEx/LTL etc. The Rechargeable Power Tower cannot be air freighted or overnighted due to shipping restrictions on lithium ion batteries.

Does MooreCo Supply USB-C Cables?

An accessory pack will be offered for sale very soon. Stay in touch with your sales representative for more.

What is the Warranty on the Rechargeable Power Tower?

The Rechargeable Power Tower has a 12 year warranty on the unit and a one year warranty on the electrical and battery. The battery is user replaceable.

Is the Rechargeable Power Tower UL Listed?

Yes, the Rechargeable Power Tower is UL and CUL listed.



MooreCo | Vanerum North America
2885 Lorraine Avenue | Temple, TX 76501
p: 800.749.2258 | f: 866.888.7483
www.moorecoinc.com | www.vanerumna.com

